

Overview and Scrutiny Annual Report 2013/ 2014



Department for Resources and Regulation

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Background

This Annual Report summarises the activities of the Council's Scrutiny Committees and reports on some of the highlights and achievements of the last year. 2013/2014 has been the second year of a new scrutiny structure which has streamlined the number of Committees. Within the structure there is provision for Overview Project Groups to be set up to carry out detailed reviews on a task and finish basis. Details of the outcomes from individual reviews are included within the report.

Throughout the year the Overview and Scrutiny Committee has tackled a wide and varied work programme cutting across all Council Departments. The Committee have engaged with Cabinet Members prior to decisions being taken and also held them to account following decisions through the call-in mechanism.

The Health Scrutiny Committee have scrutinised the provision of adult care and local NHS services as well as being consulted on proposed changes that will affect the residents of Bury.

The Council has continued to take the lead role in administering the two Joint Health Scrutiny Committees established in January 2004, which review the work of the Pennine Acute Hospitals NHS Trust and the Pennine Care NHS Trust. Excellent working relationships have continued with Members and Officers in both the NHS and in the partner Local Authorities of Manchester, Stockport, Oldham, Rochdale and Tameside.

Overview and Scrutiny in Bury

Overview and Scrutiny Committees are an important part of the way we make decisions. Although they have no Executive powers, the scrutiny process does allow Members to explore issues in depth and help to influence decisions through recommendations to the Cabinet or Full Council.

In Bury, the role of scrutiny bodies can be broken down into these two main functions:-

Holding the Cabinet to Account

This involves scrutinising decisions before they are implemented by way of 'Call-in' to the relevant Scrutiny Committee for debate. The effect of a 'Call-in' is to suspend the decision until the Scrutiny Committee has had the opportunity to consider the implications of the decision and, where appropriate, to offer comments back to the Cabinet.

Policy Development

This involves Scrutiny Committees undertaking reviews of functions within their individual remits leading to recommendations to the Cabinet, and to assist in the development of future policies and strategies.

In Bury the following Committees are constituted to carry out Overview and Scrutiny in Bury:

Overview & Scrutiny Committee

Set up to scrutinise Cabinet decisions and Council performance, the Overview & Scrutiny Committee operates within the following terms of reference:

- To review and scrutinise the decisions made or actions taken in connection with the discharge of any of the Council's functions.
- To review and scrutinise the performance of the Council in relation to its policy objectives, performance targets and all particular service areas.
- To set up, appoint and monitor Overview Project Groups (set up to carry out reviews of policies, services or the impact of decisions).
- To make recommendations to the Cabinet and/or appropriate Committee and/or Council arising from the outcome of the Scrutiny process.
- To review or scrutinise decisions made or other action taken in connection with the discharge by the responsible authorities of their crime and disorder functions.
- Oversight of the provision, planning and management of the assets and audit arrangements.
- Oversight of the Council's corporate plans and strategies and the monitoring of the corporate plan and departmental plans.
- To scrutinise outside bodies and partners relevant to the Council.
- To receive all reports from external inspectors.

Health Scrutiny Committee

A dedicated Health Scrutiny Committee was set up to scrutinise partner organisations on issues relevant to the residents of the Borough. Full terms of reference are:

- To carry out the Council's statutory obligations in relation to reviewing and scrutinising any matters relating to the planning provision and operation of health services in the area of the Council.
- To oversee the health and well being of the borough's population
- To scrutinise the provision, planning and management of Adult care services.
- To monitor the implementation of any scrutiny recommendations accepted by the Cabinet.

Overview Project Groups

The Overview & Scrutiny Committee is responsible for setting up and monitoring reviews carried out by Overview Project Groups. These Groups are tasked with reviewing particular policy areas with a view to making recommendations that will ultimately result in service improvements

In 2013/2014 Overview Project Groups were set up to undertake reviews into the following areas:

School Admissions
Neighbourhood Planning
Worklessness

Key Outcomes

During 2013/2014 the Council's Scrutiny Committees and Overview Project Groups have looked at a wide range of topics and issues. Various methods have been used to examine and investigate issues which have resulted in positive outcomes in terms of policy development and holding decision makers to account.

School Admissions

Set up and monitored by the Overview and Scrutiny Committee, the School Admissions Overview Project Group carried out a detailed review of school admissions and school place planning. The review resulted from the identification of particular acute problems during the previous year with regard to primary school places in specific areas of the Borough.

As part of the review the Group interviewed/took evidence from:

Strategic Lead (Schools, Academies & Colleges)
Team Manager, School Management Service
Head of Strategic Housing
Salford City Council

The Group met on four occasions and received statistical and geographical information relating to:

- The location of all Bury Primary Schools by Local Area Partnership.
- The geographical distribution of children from the Health Authority Information aged 0+ to 4+.
- The comparison of primary school forecasts from 2000 – 2013 indicating the % difference between the forecast number and the actual intake number.
- The forecast number, actual intake number and admission capacity of primary schools per Local Area Partnership.
- The number of siblings per school expected for Reception 2014 intake and the number admitted per school in 2013.
- The levels of average deprivation per school and ranking tables for all Bury Schools.

The Group also received briefing papers providing background information regarding the supply and organisation of school places, and details about the admissions process.

Information was also submitted from Salford Council relating to their experience in dealing with demand pressures and the measures in place to address these pressures. Relating to the issue of Migration, the Group received information from Strategic Housing setting out the limited information held by the Council in terms of social housing and inter-authority moves.

As a result of this review, the following Key Recommendations were approved by Cabinet:

- (i) The Group acknowledges the complex nature of school place planning and supports the need for a proactive approach to develop strategies that respond to both short and medium term demands for places.
- (ii) Whilst acknowledging the difficulties in measuring migration into the borough, the Group highlight the need to regularly monitor patterns and developments through the Strategic Housing Land Availability Assessment; the Council's Core Strategy; and regular liaison with neighbouring boroughs.
- (iii) Targeted strategies should be employed to manage demand pressures continue to be monitored with regular consultations with local headteachers at affected schools.
- (iv) The Group acknowledges that the admissions system is complex but seems to be fair. Members, who are often asked for advice on applications by parents, should be offered an annual briefing from Children's Services on the process and any changes to the system.
- (v) Consideration should be given to the development of a simplified summary of the school admissions paperwork provided to parents
- (vi) Consideration should be given to the role of Elected members in the admissions and appeals process.

Neighbourhood Planning

Through the Head of Planning Policy and Projects, the Neighbourhood Planning Overview Project Group were appraised of the main features, legislation and guidance surrounding the issue of Neighbourhood Planning. Currently there are no neighbourhood plans in place or in the process of being developed in Bury.

Findings:

The Group acknowledged the importance of having an approved Core Strategy in place on which to base and align potential neighbourhood plans.

The Group recognised the advocacy role of Councillors with regard to Neighbourhood Planning and recommended that all Elected Members be kept up to date with the latest guidance, documents and events surrounding Neighbourhood Planning.

The Group undertook to re-convene in the new Municipal Year to examine progress in relation to the adoption of the Core Strategy.

Worklessness

An Overview Project Group has been set up to look at the issue of Worklessness in the Borough. This Group has met with a number of officers and have visited the Radcliffe Works facility and the Council Offices at Whittaker Street. The reception area at Whittaker Street now offers a one-stop shop providing a wide range of services and information for anybody attending. Also located there are the Citizens Advice, Department for Work and Pensions, Step Change debt charity, Bury Support Fund, Food Bank, internet access as well as the benefits services. These services can assist with providing information as well as signposting to other providers.

Findings :

The Group will be ready to present its findings and recommendations at the first scheduled Overview and Scrutiny meeting of the 2014/2015 Municipal Year.

Welfare Reform

The Overview and Scrutiny Committee have, during the year, taken a keen interest in monitoring the impact of recent Welfare Reforms on the residents of Bury. Details of the actions being taken by the Council and its partners in relation to the reforms, along with a number of associated policies were scrutinised by the Committee, including: the Corporate Debt Policy; Discretionary Housing Payments Scheme; and the Poverty Strategy.

A number of case studies were examined by the Committee which highlighted the Corporate approach being undertaken to manage debt and support customers.

Members acknowledged the work of the Welfare Reform Board; the wider partnership approach being undertaken to support customers; and the importance of early engagement. An undertaking has been given to further monitor the issue during the coming year.

Children's Safeguarding and Social Care

The Cabinet Member for Children and Families has appeared before the Overview and Scrutiny Committee on 3 occasions during the year to report on the new Ofsted Inspection Framework for Children's Safeguarding and Social Care.

The Committee have endorsed and monitored progress in relation to the Single Inspection Framework (SIF) Action Plan throughout the year and have also been appraised of the outcomes and findings from the recently completed Ofsted Early Help Thematic Inspection and Local Government Association Safeguarding Diagnostic.

As part of the Committee's Work Programme for 2014/15, it has been recommended that an Overview Project Group be set up to monitor and challenge performance in relation to the SIF Action Plan.

Performance Monitoring

As part of its performance monitoring role, the Overview and Scrutiny Committee has received regular reports in relation to Corporate Performance; Financial Monitoring; Treasury Management; and all the 2014/15 draft Budgetary reports.

Local Health Scrutiny Committee

Throughout the year the Committee have received reports and updates on the following:-

- **Bury's Joint Health and Wellbeing Draft Strategy 2013 – 2018 'Living Well in Bury – Making it Happen'.**
A report from Dr Patel, the Chair of Bury CCG, Councillor Rishi Shori, the Executive Member for Adult Care Health and Housing and Graham Atkinson, Executive Director Communities and Neighbourhoods.
- **Public Service Reform**
A joint report and presentation setting out the future of integrated care in Bury, Delivery Plans, concept models, progress and plans and achievements and challenges.
- **Carers Strategy**
Councillor Shori presented the Carers Strategy. A representative of Bury Carers Centre also attended for this presentation and to ask questions.
- **Healthwatch**
Members received an introduction from the Chair and Vice Chair of Healthwatch Bury setting out their plans for the future and the work that was being undertaken.
- **Adult Social Care Services – Annual Complaints Report**
2012/2013 report submitted to Members for discussion and approval – Members were encouraged by the contents of the report and the way that complaints were dealt with.
- **Healthier Together** – update on the review and pre – consultation work
The Committee were given regular updates on the work that was being undertaken in relation to this. The consultation period had been moved back a number of times and it was expected that the consultation would now commence during the summer of 2014.
The CCG would update the Committee on this review and the consultation once more information was available.
- **Better Care Fund Plan**
Members received a joint presentation from Adult Care, Public Health and the CCG and were asked for their input on the contents of the draft Plan prior to its submission to the Health and Wellbeing Board.
- **Safeguarding Adults – Annual Report**
Report submitted to Members for discussion and approval – Members were encouraged by the contents of the report and asked that more information in relation to prevention work was provided.
- **Terms of Reference for the Pennine Acute and Pennine Care Joint Health Scrutiny Committees.**
The Committee agreed the updates made to the Terms of Reference for the two Joint Scrutiny Committees.

- **Introduction from the GP Federation**
The Committee welcomed Michelle Armstrong and Dr Simon de Vial from the GP Federation who explained the work that was being carried out jointly with the majority of GPs across the borough. The Radcliffe Demonstrator was explained to the Committee and it was hoped that this model would be rolled out across the borough.
- **Bury Adult Autism Strategy**
The Committee received an update on the action plan that had been agreed during the 2012/2013 cycle.
- **Bury Mental Health Strategy**
The Committee received an update on the action plan that had been agreed during the 2012/2013 cycle.
- **Clinical Commissioning Group (CCG)**
The Chair and the Chief Executive (or their representative) of the Clinical Commissioning Group attended the majority of the meetings.
The CCG presented its 2014 – 2019 Strategic Plan to the Committee and asked for their input into its contents. They gave updates on the Healthier Together reconfiguration of services across Greater Manchester and how this would affect Bury Services. The Group also presented information relating to the future of the Paediatric Observation and Assessment Unit at Fairfield General Hospital.

Working Groups (Health Scrutiny)

Diabetes Group

The work of this Group was carried over from the previous years' work programme.

The service was to be provided jointly by Pennine Acute and Pennine Care Hospitals Trust and the group met with the Officers and medical practitioners who were working on implementing the roll out of the newly commissioned Integrated Community Diabetes Service.

The group asked that a report be presented to the Health Scrutiny Committee after 1 year of operation.

Healthier Together – Transport Issues Group

The Group received a presentation and report from Dan Cassell, the Transport and Access Project Manager for the Healthier Together reconfiguration.

The group were informed of the work that had been carried out in relation to public transport across Greater Manchester and the required changes to services and routes that would be needed to support the possible changes to health services. It was explained that as the consultation had not yet started it was impossible to know what the final provision would like.

The group asked that Dan Cassell attend a future meeting to discuss travel and transport issues when the consultation has begun.

Work of the Joint Health Overview & Scrutiny Committees (JHOSC)

The two Joint Health Overview and Scrutiny Committee were established jointly by Bury, Manchester, Oldham and Rochdale Councils to consider issues affecting the health of local people (the overview role) and to call the NHS to account on behalf of the local communities (the scrutiny role).

Each of these Councils has appointed three representatives to sit on each Committee.

Bury Councils representatives on the JHOSC for Pennine Acute for the year were; Councillor Bury, Councillor Stella Smith and Councillor Walker. For Pennine Care, Bury was represented by Councillor Grimshaw, Councillor Walker and Councillor Tariq.

The Terms of Reference and Working Principles of the Joint Health Overview and Scrutiny Committee's were updated to reflect changes in legislation affecting health service commissioning and health scrutiny. These have now been agreed by all the constituent local authorities and by the Pennine Acute Hospitals NHS Trust and will be implemented from the beginning of the 2014/15 municipal year.

Work undertaken by the JHOSC for Pennine Acute during 2013/14

The JHOSC commented on the Quality Account of the Pennine Acute NHS Hospitals Trust at the end of the municipal year 2012/13. This commentary was included in the published Quality Account in July 2013. The JHOSC also commented on the Quality Account of the North West Ambulance Service Trust (NFAST) at the beginning of the municipal year 2013/14. Both commentaries were focussed on the areas of work undertaken by the JHOSC during 2012/13.

The JHOSC determined to undertake two reviews during 2013/14. The Committee reviewed CCG commissioning of Hospital (Acute) Services within the Pennine Acute Hospitals NHS Trust. This review included the consideration of services commissioned from Any Qualified Provider (AQP) for patients within the Pennine Acute Hospitals NHS Trust footprint. The review report was published in May 2014 and made the following recommendations:

- The Joint Committee recognises the need for it to scrutinise both the provision of acute services and the commissioning of those services. It needs to continue this scrutiny, build up relationships with the new Executive Board Members at the Pennine Acute Hospitals NHS Trust to continue the current good working relationship and further develop relationships with the CCGs.
- The Joint Committee would ask the CCGs to consider appointing one main contact with the JHOSC, preferably from the NE sector Commissioning Board. This would hopefully enable the development of good relationships with the Joint Committees and better communication and provision of information requested by the Joint Committee.
- The Joint Committee would ask the CCGs to monitor the effects of contracts with AQPs on the services the Trust is able to offer and the consequent effect on patients.
- The Joint Committee would ask the CCGs to consider the availability of public transport, the ease of access and the journey time for patients as part of the commissioning

decision for acute services. If the Pennine Acute Hospitals NHS Trust is proposing changes to acute services to the CCGs, their submission should include the consideration of transport.

The JHOSC awaits responses from the CCGs and the Pennine Acute Hospitals NHS Trust to these recommendations.

The second review undertaken by the JHOSC was of End of Life Care within the Pennine Acute Hospitals NHS Trust. This review will be completed early in the 2014/15 municipal year when the Liverpool Care Pathway is replaced by End of Life Care Plans.

Over the last year, the JHOSC has been monitoring waiting lists within the Pennine Acute Hospitals NHS Trust. This scrutiny has shown that, whilst the Trust has made huge progress to meet the 18 week referral to treatment target, there is work needed to improve the waiting times for follow up appointments, further appointments after a cancellation and time taken for further tests to be arranged and for test results to be provided. The JHOSC is pleased that the Trust will be undertaking work to improve these areas and will be scrutinising the improvements over the next year.

The Trust has now implemented all the JHOSC recommendations for communication with patients. Letters to patients have been reviewed and more common, standardised formats have been introduced. A Member of the JHOSC has been involved in the working group which reviewed all the letters sent to patients and made a proposal to improve patients' copies of letters to GPs. This proposal is currently being developed by the Trust.

The JHOSC has also been scrutinising the Healthier Together reconfiguration proposals for health services across Greater Manchester. These proposals have been delayed and it is now expected that there will be a public consultation during the 2014/15 municipal year. Whilst the scrutiny of the proposals will be the responsibility of the AGMA Health Scrutiny Panel, the JHOSC will ensure that it scrutinises any proposals affecting the hospital services offered across the Pennine Acute Hospitals NHS Trust footprint.

Work undertaken by the JHOSC for Pennine Care during 2013/14

This year the Joint Committee chose to focus its attention on the Pennine Care Foundation Trusts' whistleblowing policy. The policy was brought to the attention of the Joint Committee following allegations concerning the Pennine Care Trust's former Chief Executive.

The Joint Committee established a short term task and finish group to review the PC Trust's whistleblowing policy. The group examined the current policy and considered how these policies compared with other whistleblowing policies and evidence of good practice.

Members were in agreement that the Pennine Care Foundation Trust's whistleblowing policy was sufficient. However, members believed that there was evidence of good practice within other documentation that could be incorporated, added as appendices to the Trust's current policy.

The Joint Committee published a scrutiny review report containing seven recommendations:

1. The Pennine Care Foundation Trust develops a frequently asked questions factsheet for use by staff/patients who may wish to report a whistleblowing incident.

2. The Pennine Care Foundation Trust develops a "Raising Concerns at Work Form" for use by line managers if staff wish to report an issue of concern. The form should be registered centrally with a named person within the Trust.
3. The Pennine Care Foundation Trust develops a Whistleblowing flow chart for use by employees who may wish to report a whistleblowing incident.
4. The Trust holds a central register for all whistleblowing reported incidents. This information is reported to the Joint Health Overview and Scrutiny Committee for Pennine Care at regular intervals.
5. The Trust appoints a senior member of staff to act as a Whistleblowing champion/advocate.
6. The Pennine Care Foundation Trust amends the Whistleblowing policy to include an assumption that all complaints are made in good faith, unless proven otherwise.
7. The Joint Committee re-review (March 2015) the Pennine Care Foundation Trusts performance in relation to recommendations 1-6.

The Pennine Care Foundation Trust accepted all of the above recommendations and is taking to steps to implement them within the Trust.

The Joint Committee also reviewed the Drug and Alcohol services provided by the Pennine Care Foundation Trust, looked at the inequalities in physical health of those who experience mental health problems; considered the Trust's Service Development Strategy; received the Trust quarterly complaints reports and provided a commentary to Monitor on the Pennine Care Foundation Trusts Quality Account.

Member Development

Over the past twelve months there has been considerable Member development activity which has helped to expand the knowledge of Councillors sitting on Scrutiny Committees. As part of this year's Member Development Programme, all Elected Members were invited to scrutiny sessions facilitated by the Centre for Public Scrutiny. The sessions were well received and focussed on developing member led scrutiny, highlighting the importance of being outcome based and having access to relevant performance information.

Also through the Centre for Public Scrutiny the Council has signed up for self funded training events, which have delivered events relating to understanding the commissioning of services and the effective scrutiny of Adult and Children's Services.

Through North West Employers, Members and Officers have also had access to their training programme which has been designed to support North West councils in thinking through how their scrutiny function operates and its current and potential impact.

Contact Us:

For further information on the content of this report or about overview and scrutiny work in Bury, please contact us through the following methods:

Contact Officer

Leigh Webb – Principal Democratic Services Officer - Ext 5399

Office

Democratic Services
Bury Town Hall
Knowsley Street
Bury
BL9 0SW

Telephone: 0161 253 5000

Email: scrutinise.it@bury.gov.uk

Overview and Scrutiny Committee – Work plan 2013-14

Item/Topic	Comments
Corporate Financial Monitoring Reports	Overview and Scrutiny Committee – quarterly updates from Cabinet Member
Corporate Plan Progress Reports	Overview and Scrutiny Committee - quarterly updates from Leader of the Council
Safeguarding Looked After Children (Action Plan)	Overview and Scrutiny Committee
Welfare Reform	Overview and Scrutiny Committee
Recycling – Update on recommendations	Overview and Scrutiny Committee
Neighbourhood Plans - (outline scope to look at current initiatives; partnership working arrangements; and the implications of upcoming national legislation)	Review carried out through Overview Project Group
Worklessness (outline scope to include a review of the new collection arrangements; examination of problems encountered by residents; and the arrangement for dealing with issues via the customer contact centre)	Review carried out through Overview Project Group
School Admissions	Carried out through Overview Project Group

Date of Meeting	Item – Presentation/Report	Attendee
30 May 2013	Health and Wellbeing Strategy	Graham Atkinson Audrey Gibson (or substitute)
19 June 2013	Work Programme	Pat Jones Greenhalgh Hemlata Fletcher
10 July 2013	Integrated Service Plan	Stuart North/Kiran Patel
28 Aug 2013	Annual Complaints Report – ACS Carers Strategy	Sharon Wells, Customer Services Manager (Complaints) – ACS Councillor Shori
22 Oct 2013	Update on Healthier Together Including:- Paediatric Observation and Assessment Unit – Fairfield Hospital Autism Strategy – Update Mental Health Strategy - Update	Nicola Onley – Partnership and Engagement Manager/Stuart North/Kiran Patel Kelly Stephenson – GMCSU Cllr Shori
10 Dec 2013	Bury Clinical Commissioning Group – Commissioning and commissioning intentions Introduction from Interim Director of Public Health & JSNA refresh Healthwatch Bury – introduction from Chair – update on work carried out and Healthwatch Work Programme Integrated Transformation Plan Fund (Integrated Care Plan)	Kiran Patel/Stuart North/Sharon Martin Lesley Jones Healthwatch Chair and/or Vice Chair Julie Gonda
28 Jan 2014	Update on Healthier Together and further implications Integrated Health & Social Care/Better Care Fund Plan	Bury CCG ACS
20 March 2014	GP Federation CCG Strategic Plan Community Services Procurement	Michelle Armstrong (Chief Officer) Bury CCG Bury CCG

Also:-

- Troubled families initiative
- Health and Wellbeing Board – updates/minutes etc
- Implications from Francis/Winterbourne/Keogh

Sub Groups/working groups

Transport issues – Healthier Together Cllrs D O’Hanlon, A Smith and S Smith -

Diabetes (Carried over from 2012/13)

Date of Meeting	Item/Topic
11 June 2013	Work plan approval by the JHOSC Finance and Staffing within the Pennine Acute NHS Trust Scrutiny of the Listening into Action programme Scrutiny of CCG commissioning of Acute Services Monitor Waiting Lists within the Trust Update on Nutrition (meeting standard 05) Training provision within the Pennine Acute NHS Trust (focus on cadets) Briefing on End of Life Care (to lead to a decision on further work)
16 July 2013	Scrutiny of CCG commissioning of Acute Services Scrutiny of the proposals for the Healthier Together review Commissioning of Acute Services (AQPs, waiting lists and transport) Update on the new contract for Patient Transport Services Scrutiny of End of Life Care
3 Sept 2013	Scrutiny of CCG commissioning of Acute Services Scrutinise the measures to improve life expectancy being taken by the Trust Consider progress report from Oldham Council on the Steering Group to develop a partnership to deliver Urgent Care in Oldham Scrutiny of End of Life Care
15 Oct 2013	Scrutiny of CCG commissioning of Acute Services (Prof Esmail GP) Update on the Pennine Acute NHS Trust's monitoring of patients who 'did not attend' outpatient appointments Monitor progress on the Trust's communication with patients Scrutiny of End of Life Care
26 Nov 2013	Scrutiny of CCG commissioning of Acute Services Scrutinise the progress of the Healthier Together review. Monitor the development of transport links to hospitals Scrutiny of End of Life Care
21 Jan 2014	Scrutiny of CCG commissioning of Acute Services Monitor Finance and Staffing within the Pennine Acute NHS Trust. Update on Dementia Care initiatives Monitor Waiting Lists within the Trust Scrutiny of End of Life Care
25 March 2014	Receive report on the scrutiny of CCG commissioning of Acute Services Receive report on Scrutiny of End of Life Care. Consider the content of the JHOSC's commentary on the Trust's Quality Account.

Date of Meeting	Issue/Topic
20 June 2013	Member training session - mental health matters
18 July 2013	Approval of work programme Resignation of Pennine Care Chief Executive Francis Report and Complaints Reporting within Pennine Care Foundation Trust Pennine Care Substance Misuse Service
12 Sept 2013	Inequalities in physical health of those who experience mental health problems Review of Terms of Reference Quarter 1 Complaints report
7 Nov 2013	Oldham CCG Community Services Tender Unison Health Report
12 Dec 2013	Pennine Care Service Development Strategy Pennine Care response to the Francis Report Quarter 2 Complaints report
7 Jan 2014	Task and Finish Group to review the Pennine Care Trust's Whistleblowing Policy
30 Jan 2014	Consideration of Pennine Care's Budget position Review of the Pennine Care Whistleblowing Policy
13 Feb	Visit Stockport Substance Misuse Service and meet with Staff and service users
3 April 2014	Question and Answer session with new chief executive Quality Account Review report – Substance Misuse Service Quarterly 3 Complaints Report